THE RELOADING AUTHORITY

Mail or Fax Order To:

4050 S. Clark Mexico, MO 65265 Grafs-Dealer.com **ORDERS ONLY: 800-531-2666**

TOLL-FREE FAX: (Orders Only) 800-367-7626

Technical Help:

If no, we will ship in stock items, cancel backorder. &

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* All hazardous material shipme * On any refused package(s) return shipping charges incl SPECIAL INSTRUCTION	ents requir the custo uding Haz	mer is respons	ible for outgoing and	266 refund blank, v now & availab	difference. If yes ve ship in stock ite ship backorders ble. B/O subjecting increases.	or o	
Please read the Terms & Policies section before ordering. Ordered by:	with Gra	u ordered f's before? S NO er	Shipping Address: Commercial Residential Ship to: (if different from	US Mail Next Day Air 2nd Day Air 3rd Day Air Daytime Phone:			
						Evening P () E-Mail Add Fax: ()	
Item No.	Qty	Description			Price Each	Disc %	Total Price
					SII	BTOTAL	
Method of Payment: COD (\$16.50 COD Fee) Other Money Order / Cashiers Check Personal Check Credit Card Debit Card M/C Visa Discover American Express #			PROMO CODE State Sales Tax may be applied where applied				
			Insurance - \$0.35 per \$100.00 COD CHARGE \$17.50 ESTIMATED FREIGHT				
Expiration Date: CID# (See Ordering Inst.) When ordering with a credit card, Mailing Address MUST match			HAZARDOUS MATERIAL CHARGE \$23.50 CONTRIBUTION FOR NRA ROUNDUP TOTAL				

ORDERING INSTRUCTIONS

To Place An Order

Online: Grafs-Dealer.com, with Individual Log ins. Contact us if you are

having problems logging in. (webmaster@grafs.com)

Phone: 800-531-2666 **Fax:** 573-581-2875

Mail: 4050 South Clark St, Mexico, MO 65265
Hours: Monday-Friday 8:00am CST – 5:00pm CST

Closed: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Volume Dealer Prices: Prices and specifications are subject to change without notice and will ship out at the current pricing. Errors including descriptive, photographic and/or typographic are subject to correction. Advertised prices reflect a 3% cash discount. This discount is only available when paying by cashier's check, money order or approved company check. Lead shot & White Flyer targets are priced for pickup. If shipped or delivered a surcharge will apply.

Sales Tax: Graf & Sons, Inc., charges applicable state and local sales taxes in states in which we have an obligation to collect such taxes. We follow the rules of each state based on the shipping address where the order is to be delivered. Basically, all retail sales require a sales tax payment if your state requires collection of a sales tax.

Methods of Payment: VISA, MasterCard, Discover, American Express, certified checks or money orders. Personal or company checks are accepted. We will also ship COD (subject to COD fees) with payment terms of certified check or money order. Please check with a sales associate about our check clearance application. COD option not available to first time customers. We require the 3 digit CID security number located on the back of credit cards (4 digits on the front for American Express) for processing.

Freight: We reserve the right to ship via UPS, FedEx, Commercial Truck, or Parcel Post. All freight charges & insurance (\$.35 per \$100) are billed to the customer, unless you are taking advantage of one of our special programs. When sending in an order by mail, please estimate freight & send sufficient funds. Any overpayment will be refunded or left on your account. Please specify your preference on the order form. On any refused package(s) the customer is responsible for outgoing & return shipping charges.

Drop Shipments: A drop shipment is any order not shipping to the purchasing dealer. We are more than happy to drop ship to your customers however there is a \$5.00 service charge for each drop shipment.

Customer Pickups: Pick-Up Hours: Monday-Friday 8:30am-4:30pm. *All pickups are by appointment only during these hours!* **Orders are required to be placed 24 hours in advance.** When calling in, please notify us of the pick-up date and time. We must have a valid Form 149 on file for tax exempt purchases.

Signature Required Shipping: All shipments over \$500 require a signature. All hazardous shipments, air shipments, and orders over \$1000 will require an adult signature (21 or over).

Black Powder: In order to purchase black powder we must have a signed original copy of the dealer's Class 29 FFL on file.

Firearms: All firearms and frames must be purchased by a licensed FFL dealer. An original, signed copy of the dealer's class 01 FFL must be on file. No payment for firearms are accepted from anyone other than the purchasing FFL dealer.

Hazardous Materials: Powder, primers & liquid cleaning chemicals over 1 quart, will be charged a \$23.50 hazardous material fee per package. Maximum gross weight per package is 50 lbs. We can mix brands in one package. On any backordered hazardous material, you are responsible for the \$23.50 hazardous charge. Air Haz is shipped only by UPS. No individual powder containers over 8 lbs. can be shipped. Hazardous materials cannot be shipped Parcel Post. Any hazardous materials (primers, ammo, fuse) shipped via air will be charged a \$140 hazardous materials fee per package. Powder, any type of aerosols, oils and solvents with an ORM-D classification cannot be shipped via air. Primed hulls, primed brass and ammo do not require a Hazardous Materials fee for ground shipping. Hazardous Materials require an adult signature for delivery. ID may be required at delivery for proof of age. In the event that the package is not delivered after 3 attempts or refused, the customer will be responsible for all associated shipping charges including Hazardous Materials fee.

Restricted Items: Federal, State or Local law may restrict some of the products available from Graf & Sons. We do not authorize or grant the right to purchase products which may be regulated in your area. You must be 21 years of age to purchase products such as handgun and rimfire ammunition, black powder, smokeless powder and primers. You must be 18 to purchase shotshell ammunition. Persons with a legal disability may be restricted from purchasing certain items as defined under 18 U.S.C. 922(D)(1)-(9). When purchasing from Graf & Sons, you warrant that you have read this information, are of legal age and fully compliant with all regulations that might apply.

Returns: We want you to be pleased with your purchase, but if you need to return a product, we will make every reasonable effort to satisfy you. A 10% restocking fee may apply, not to exceed \$100. No returns on special order items. For all returns, please contact Customer Service prior to shipment at 800-531-2666, extension 3, or e-mail at customerservice@ grafs.com and we will make arrangements to correct your order. Exclusions apply.

International Orders: We do accept orders from international customers. Please see our website for more details http://www.grafs-dealer.com/dealer/page/terms-full.

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Customer Satisfaction is important to us. If there is anything we can do to assist you in your purchase, please let us know and we will try to accommodate your needs if we can. Graf & Sons, Inc., reserves the right to refuse service to anyone for any reason so long as refusal does not violate the law.

Revised May 2023

Item No.	Page #	Qty	Description	Price Each	Disc %	Total Price
Subtotal (transfer to front of form)						